



UNITED PLAYERS
OF VANCOUVER

Privacy statement

Your personal information

United Players wants you to know that your personal information is in safe hands.

Any personal information you provide to us is collected, used, and disclosed in accordance with the Freedom of Information and Protection of Privacy Act and other applicable legislation.

We will only obtain your personal information if you agree to provide it, usually through contacting us. Avenues by which this may happen are:

- In person, filling out a hard copy form
 - when auditioning
 - buying tickets
 - buying a raffle ticket
- by phone
 - making a reservation
 - asking to volunteer
 - buying a ticket
- on-line
 - buying tickets
 - applying to audition
 - wishing to volunteer
 - asking to receive our e-blasts

Any personal information that we do collect from you will only be used for

- your benefit (seats reserved, audition obtained, ticket bought etc.)
- the purpose of informing you of our services (via e-blast or phone call)
- for statistical purposes
- when asking you to perform a volunteer service

If you become aware of any suspicious activity relating to your dealing with us connected to your personal information, please contact us immediately.

If you share your personal information with us, we'll only use it to further assist you. We won't give it to anyone. The one exception to this is that we will share the information with The Friends of the Jericho Arts Centre Society whose database we rely on and who will only share their personal information with us. They too work in accordance with the Freedom of Information and Protection of Privacy Act and other applicable legislation. Apart from that instance, we will not share your personal information with anyone.

We keep your personal information confidential. We won't rent, share, or trade it with anyone else.

PAYING ON-LINE

Transactions with United Players are completed using SSL-encrypted technology. This means that your credit card and other payment information is transmitted directly to the payment service provider; we have no record of your credit card details. After your transaction is complete, we are provided with a verifiable token that confirms that the payment was successful. Your basic contact information and order history are stored securely on our website and we do not share that information with anyone.

CONSENT TO COLLECT INFORMATION

Consent for the collection, retention, and use of personal patron information is implicit when patrons provide such information. Patrons have the right to provide only the personal information reasonably required to conduct their chosen transaction with United Players of Vancouver.

Patrons may at any time limit or alter their consent for United Players to collect, use, or retain personal information.

ACCOUNTABILITY

Patrons may direct inquiries regarding changes to their personal information, consent, or this policy by mail to:

John Harris
Privacy Officer
Jericho Arts Centre
1675 Discovery Street
Vancouver BC V6R 4K5

By phone at 604-224-8007
or via e-mail to info@unitedplayers.com